



July 18th, 2019



Subject: INwash Srl, summer holiday and business relocation

Dear Sirs,

INwash Srl will be closed for holidays from August 10th to 18th included.

Furthermore, shipments of spare parts will be suspended indicatively from August 19th to 30th due to the relocation of the stock

We suggest to plan the needs of spare parts to cover this period of time and place orders within the first week of August. In case of orders with significant value, we will agree on extended and personalized payment terms.

At the reopening we will try to process the pending orders as soon as possible.

We also report that we are updating warehouse technologies by introducing an automated vertical warehouse that will be activated in September. The combination of these activities (company move and activating the vertical warehouse) will probably slow down the delivery of spare parts but will allow us, when fully operating, to improve our service.

Certain of your understanding, please contact us to define the way to process your orders.

Sincerely,

INwash TEAM